

Submission of this application form confirms the acceptance of the following conditions:

1. Members will be given priority over guests for class allocation.
2. Registration is subject to payment in full prior to their first lesson.
3. Registration is not confirmed until a confirmation is issued.
4. Incomplete information may lead to unsuccessful application.
5. All paid sessions must take place by the expiry date, failing which the client will not be entitled either to any further sessions under this agreement or to any refund.
6. No refund or transfer is allowed.
7. Spa & Resort is not responsible for the loss or damage of any personal items.
8. Any expenses, disbursements and legal costs incurred by Spa & Resort, in the enforcement of any rights contained in this contract shall be paid by the participant, including any solicitor's fee and/or debt collection agency fees.
9. Participants must be signed in and out of the programme at the time of drop-off and collection. Children will not be released to any person not named on the registration form.
10. The Club reserves the right to cancel a class if there is insufficient number of enrollments.
11. Participants are advised to check the updated policies with Spa & Resort.
12. Children under the age of 12 years need to be accompanied by their parents/helper/guardian within the club premises
13. Parents/helper/guardian should come to pick up their children 15 minutes before the class finished. Members are responsible to accompany & look after their own children within the club premises
14. Applicants must abide by the Club Rules and Membership handbook.
15. Regulations
 - a. Once applied for group lessons continue for a term. Lessons are charged in advance on term basis, without exception. Lessons can only be confirmed once payment has been received. It is up to each Member's discretion if they wish to attend lessons once they have been confirmed. However, NO REFUND will be given for missed lessons for ANY reason, NONE REFUNDABLE & NONE TRANSFERABLE – please see below. This policy may not be waived by Spa & Resort Staff or SPLASH SWIMMING professionals.
 - b. At least 12 hours advance notice is required for reschedule/ cancelling the session. Otherwise the session will be charged in full.
 - c. Make-up lesson will be given with a doctor's note only, one make up lessons per term only, must be taken within the current term, in any class of the same level with space. Medical certificate will be required for any absences due to illness or injury. If no medical certificate is presented, we regret that no credit can be given. Medical certificate must be valid on the day of the lesson and presented within the next 48 hours to be eligible.
 - d. If a member does not show up for a confirmed lesson, the full fee will be charged.
 - e. A student joining a term mid-way through will be charged pro-rata of the total course fee. Early bird discount is only available if payment is settled on or before the day of the first class.
 - f. Splash swim school is an AUSTSWIM recognized swim center and follow the AUSTSWIM code of swimming and water safety.
 - g. Coaches will be allocated at splash swim school discretion.
 - h. All children should be collected promptly after the lesson has finished to ensure their safety.
 - i. Lessons will be cancelled on a black rain storm warning and when the typhoon number 8 signal is hoisted. Members are required to contact Spa & Resort Reception on 2812 3945, one hour prior to the lesson to inquire if the lesson is cancelled. No refund/Credit or Make up class will be given.
 - j. I accept that my child is taking part in this activity at his/her own risk and acknowledge that the Club/Coaches will not be held responsible for any accident and/or injuries arising from my child's participation, however caused.
 - k. Please be aware that all clubhouse facilities are for members only, non-members accompanying children in classes are not allowed to use any facilities.

Inclement Weather Policy

Spa & Resort shall cancel lessons if Black Rainstorm or Typhoon Signal No.8 or higher is hoisted. Spa & Resort may also cancel lessons if it considers that the weather condition is not suitable for the lessons. Participants are advised to contact Spa & Resort Reception at 2812 3945 / 2812 3946 for further enquiries.