

Submission of this application form confirms the acceptance of the following conditions:

1. Members will be given priority over guests for class allocation seven days before first lesson of the term.
2. Registration is subject to payment in full prior to their first lesson.
3. Registration is not confirmed until a confirmation is issued.
4. Incomplete information may lead to unsuccessful application.
5. All paid sessions must take place by the expiry date, failing which the client will not be entitled either to any further sessions under this agreement or to any refund.
6. No refund or transfer is allowed.
7. Spa & Resort is not responsible for the loss or damage of any personal items.
8. Any expenses, disbursements and legal costs incurred by Spa & Resort, in the enforcement of any rights contained in this contract shall be paid by the participant, including any solicitor's fee and/or debt collection agency fees.
9. Participants must be signed in and out of the programme at the time of drop-off and collection. Children will not be released to any person not named on the registration form.
10. The Club reserves the right to cancel a class if there is insufficient number of enrollments.
11. Participants are advised to check the updated policies with Spa & Resort.
12. Children under the age of 12 years need to be accompanied by their parents/helper/guardian within the club premises
13. Parents/helper/guardian should come to pick up their children 15 minutes before the class finished. Members are responsible to accompany & look after their own children within the club premises
14. Applicants must abide by the Club Rules and Membership handbook.
15. The participant is in good health and has no special problems associated with his/her care. The Club assumes no responsibility or liability for any injury, harm, discomfort resulting from the class.
16. The Club to use images taken during the event which may include the participant for the Club's display and promotional purposes, including on all printed materials, online and digital media.
17. Cancellation
 - a. Regular Group Lesson: In the event that a participant is prevented from attending a lesson because of illness, he/she is required to submit proof by way of a valid medical certificate issued by a registered medical practitioner in Hong Kong within 48 hours of the class. Upon receipt of such proof, and subject to availability (which is not guaranteed), Spa & Resort may, at its sole discretion, arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis). No other requests for re-scheduling or make-up lessons will be entertained, and all fees paid for lesson(s) not attended will be forfeited without further notice. Spa & Resort reserves the right to cancel or re-schedule any lessons at its sole discretion. Reasons for cancellation or re-scheduling include but are not limited to 1. Inclement weather (please refer to inclement weather policy below); 2. Insufficient enrollment; 3. Non-availability of instructors and/or venue; If a lesson is cancelled or rescheduled by Spa & Resort and the participant is not able to enroll in another lesson or attend the rescheduled lesson, Spa & Resort shall arrange a credit of the course fee paid for the original lesson on a pro-rata basis. Spa & Resort's calculation of the said credit shall be final and conclusive. No lesson will be held on public holidays, except personal training lessons
 - b. Private and Semi Private Lesson: For cancellation with more than 24 hours advance notice, the participant can request for reschedule of lesson although no guarantee can be given as to the time and date of the re-scheduled session. Only one request of re-schedule will be entertained. The request has to be made within 24 hours from the cancelled date after which no such request will be entertained and no refund will be made. For cancellations with less than 24 hours advance notice 100% of the total fees will be forfeited. In the event that a participant is prevented from attending a lesson because of illness, he/she is required to submit proof by way of a valid medical certificate issued by a registered medical practitioner in Hong Kong. Upon receipt of such proof, and subject to availability (which is not guaranteed), Spa & Resort may, at its sole discretion, arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis). If a lesson is cancelled or rescheduled by Spa & Resort and the participant is not able to enroll in another lesson or attend the rescheduled lesson, Spa & Resort shall arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis). Spa & Resort's calculation of the said credit shall be final and conclusive. The participant is responsible to attend all lessons on time. No make-up lesson will be arranged for any lesson (or any part thereof) not attended. Spa & Resort reserves the right to cancel or re-schedule any lessons at its sole discretion. Reasons for cancellation or re-scheduling include but are not limited to: 1. Inclement weather (please refer to bad weather policy below); 2. Insufficient enrollment; 3. Non-availability of instructors and/or venue; 4. Misbehaviour during class/lesson

Inclement Weather Policy

Spa & Resort shall cancel lessons if Black Rainstorm or Typhoon Signal No.8 or higher is hoisted. Spa & Resort may also cancel lessons if it considers that the weather condition is not suitable for the lessons. Participants are advised to contact Spa & Resort Reception at 2812 3945 / 2812 3946 for further enquiries.