Submission of this application form confirms the acceptance of the following conditions:

- 1. Members will be given priority over guests for class allocation.
- 2. *Registration is subject to payment in full prior to their first lesson.
- 3. Registration is not confirmed until a confirmation is issued.
- 4. Incomplete information may lead to unsuccessful application.
- 5. All paid sessions must take place by the expiry date, failing which the client will not be entitled either to any further sessions under this agreement or to any refund.
- 6. The package expires in 6 months after the date of purchase.
- 7. Spa & Resort is not responsible for the loss or damage of any personal items.
- 8. Any expenses, disbursements and legal costs incurred by Spa & Resort, in the enforcement of any rights contained in this contract shall be paid by the participant, including any solicitor's fee and/or debt collection agency fees.
- 9. Participants must be signed in and out of the programme at the time of drop-off and collection. Children will not be released to any person not named on the registration form.
- 10. Participants are advised to check the updated policies with Spa & Resort.
- 11. Children under the age of 12 years need to be accompanied by their parents/helper/guardian within the club premises
- 12. Parents/helper/guardian should come to pick up their children 15 minutes before the class finished. Members are responsible to accompany & look after their own children within the club premises
- 13. Applicants must abide by the Club Rules and Membership handbook.
- 14. Inclement Weather Policy: Spa & Resort shall cancel lessons if Black Rainstorm or Typhoon Signal No.8 or higher is hoisted. Spa & Resort may also cancel lessons if it considers that the weather condition is not suitable for the lessons. Members are required to contact Reception on 2812 3945, one hour prior to the lesson to inquire if the lesson is cancelled.
- 15. For cancellation with more than 48 hours advance notice, the participant can request for reschedule of lesson although no guarantee can be given as to the time and date of the re-scheduled session.
- 16. *All sessions must be paid in advance PRIOR to the session taking place. This can be done as an individual session immediately before the session, or by a package of multiple sessions.
- 17. *Coaches are not permitted to start a session until payment has been received.
- 18. *If a participant does come for a booked session without payment having been received, they will be unable to take the session until payment is received however that session will still be charged to their package total.
- 19. For cancellation with less than 48 hours advance notice, full fee will be charged.
- 20. If a participant is prevented from attending a lesson because of illness, he/she is required to inform at least 4 hours in advance and doctor's note provided to the coach within 48hrs of the class. Upon receipt of such proof, and subject to availability (which is not guaranteed), Spa & Resort may, at its sole discretion, shall arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis).
- 21. If a lesson is cancelled or rescheduled by Spa & Resort and the participant is not able to enroll in another lesson or attend the rescheduled lesson, Spa & Resort shall arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis). Spa & Resort's calculation of the said credit shall be final and conclusive. The participant is responsible to attend all lessons on time. No make-up lesson will be arranged for any lesson (or any part thereof) not attended.
- 22. Spa & Resort reserves the right to cancel or re-schedule any lessons at its sole discretion. Reasons for cancellation or rescheduling include but are not limited to: 1. Inclement weather (please refer to bad weather policy); 2. Insufficient enrollment; 3. Non-availability of instructors and/or venue; 4. Misbehavior during class/lesson.
- 23. I accept that I/my child is taking part in this activity at my/his/her own risk and acknowledge that the Club/Coaches will not be held responsible for any accident and/or injuries arising from my/my child's participation, however caused.

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