Submission of this application form confirms the acceptance of the following conditions:

- 1. Prepaid packages are non-refundable, non-transferrable and cannot be redeemed for cash.
- 2. The sessions must be used by the client personally and cannot be reassigned.
- 3. At least 12 hours advance notice is required for rescheduling/cancelling the session. Otherwise the session will be charged in full.
- 4. All paid sessions must take place before the expiry date, failing which the client will not be entitled to any further sessions under the agreement or to any refund.
- 5. Sick Leave Please notify the concerned outlets and present a valid medical certificate within the next 48 hours to be eligible for lesson fee waiver a maximum of once a month.
- 6. The package of 3 sessions personal training is only applicable to new join member.
- 7. The package of (3/10/20/30) sessions expires in (1/3/6/9) months after the date of purchase.
- 8. Hong Kong Parkview reserves the right to change the Terms and Conditions at any time without prior notice.
- 9. Should any disputes arise, the decision of Hong Kong Parkview shall be final.
- 10. Inclement Weather Policy: Spa & Resort shall cancel lessons if Black Rainstorm or Typhoon Signal No.8 or higher is hoisted. Spa & Resort may also cancel lessons if it considers that the weather condition is not suitable for the lessons. Participants are advised to contact Spa & Resort Reception at 2812 3945 / 2812 3946 for further enquiries.