

Submission of this application form confirms the acceptance of the following conditions:

1. Members will be given priority over guests for class allocation.
2. Registration is subject to payment in full prior to their first lesson.
3. Registration is not confirmed until a confirmation is issued.
4. Registration is subject to availability.
5. Registration has to be done 12 hours prior to class. If no participant sign up for class 12 hours in advance, class will be cancelled. Final confirmation will be conducted by personal trainer.
6. Incomplete information may lead to unsuccessful application.
7. All paid sessions must take place by the expiry date, failing which the client will not be entitled either to any further sessions under this agreement or to any refund.
8. No refund or transfer is allowed.
9. Spa & Resort is not responsible for the loss or damage of any personal items.
10. Package of 10 Sessions expires 3 calendar months after 1st date of usage.
11. Any expenses, disbursements and legal costs incurred by Spa & Resort, in the enforcement of any rights contained in this contract shall be paid by the participant, including any solicitor's fee and/or debt collection agency fees.
12. Participants must be signed in and out of the programme at the time of drop-off and collection. Children will not be released to any person not named on the registration form.
13. The Club reserves the right to cancel a class if there is insufficient number of enrollments.
14. Participants are advised to check the updated policies with Spa & Resort.
15. Children under the age of 12 years need to be accompanied by their parents/helper/guardian within the club premises
16. Parents/helper/guardian should come to pick up their children 15 minutes before the class finished. Members are responsible to accompany & look after their own children within the club premises
17. Applicants must abide by the Club Rules and Membership handbook.
18. Cancellation: Group Lesson is required for cancellation with more than 12 hours advance notice. For cancellations with less than requested hours advance notice 100% of the total fees will be forfeited. In the event that a participant is prevented from attending a lesson because of illness, he/she is required to submit proof by way of a valid medical certificate issued by a registered medical practitioner in Hong Kong. Upon receipt of such proof, and subject to availability (which is not guaranteed), Spa & Resort may, at its sole discretion, arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis). If a lesson is cancelled or rescheduled by Spa & Resort and the participant is not able to enroll in another lesson or attend the rescheduled lesson, Spa & Resort shall arrange a credit of the course fee paid for the original lesson (where appropriate, on a pro-rata basis). Spa & Resort's calculation of the said credit shall be final and conclusive. No make-up lesson will be arranged for any lesson (or any part thereof) not attended. Spa & Resort reserves the right to cancel or re-schedule any lessons at its sole discretion. Reasons for cancellation or re-scheduling include but are not limited to: 1. Inclement weather (please refer to bad weather policy below); 2. Insufficient enrollment; 3. Non-availability of instructors and/or venue; 4. Misbehaviour during class/lesson
19. Inclement Weather Policy: Spa & Resort shall cancel lessons if Black Rainstorm or Typhoon Signal No.8 or higher is hoisted. Spa & Resort may also cancel lessons if it considers that the weather condition is not suitable for the lessons. Participants are advised to contact Spa & Resort Reception at 2812 3945 / 2812 3946 for further enquiries.