## Submission of this application form confirms the acceptance of the following conditions:

- Tennis lessons are for HK Parkview Members & registered Guests only. 1.
- All Members/Guests must submit an application form prior to commencing their first lesson. 2
- Registration is not confirmed until a confirmation is issued in WhatsApp Group. 3
- 4. The coach reserves the right to cancel a class if there is insufficient number of players (min 3 players).
- 5. A text will be sent out a week before every class to confirm the players (in WhatsApp Group).
- 6. If you wish to cancel after confirming the class, please kindly notify 48H before the lesson.
- 7. If cancellation is made less than 48H notice and a sub cannot be found, lesson fee will still apply unless a doctor's note is provided.
- Inclement Weather Policy: Spa & Resort shall cancel lessons if Black Rainstorm or Typhoon Signal No.8 or 8. higher is hoisted. Coach may also cancel lessons if it considers that the weather condition is not suitable for the lessons. Players are required to contact Reception on 2812 3945 or WhatsApp Tennis Group, one hour prior to the lesson to inquire if the lesson is cancelled.
- 9. Payment must be made in full before the lesson. This means that the coaches are not permitted to accept any participants into a session until payment for the lesson has been settled.
- 10. If a participant does show up for a session without payment having been received, they will be unable to take the next session until payment is received - however that session will still be charged.
- 11. If a participant misses a lesson for any other reason, no refund or make up class can be offered.
- 12. NO REFUND will be made for any lessons missed unless:
- SICK in the event of sickness or injury, at least 4hrs notice must be given and a doctor's note provided to the coach within 48hrs of the class.
- 13. I accept that I am taking part in this activity at my own risk and acknowledge that the Club/Coaches will not be held responsible for any accident and/or injuries arising from my participation, however caused.
- 14. Bad weather policy bad air quality health index
  - Outdoor activities will be postponed or cancelled upon announcement of Bad Air Quality Health a. Index as below situation:
    - Index 1 7, on schedule
    - Index < 8 or above, all outdoor training, class and matches will be cancelled.
  - b. The standard index is based on http://www.aghi.gov.hk/tc.html, and general station in west central district.
  - The cancellation will be officially announced 1 hour in advance by email or phone call. C.
  - Cancellation policy shall be determined by the proprietor whose decision shall be final and d. conclusive.
  - Please call 2812 3945 direct for spa & resort reception in case of bad weather. e.

## Enquiry

Spa & Resort Hotline

: 2812 3945 / 2812 3946

Email

: spa@hongkongparkview.com